## Pulse Secure (ROAMS) Connection.

This VPN connection will not give you access to network drives on your personal computer, but will give you access to certain license servers

There are a few steps you must complete first before you can use this VPN.

1. Enroll for Multi Factor Authentication. https://mymfa.uwo.ca/login
2. Download and install the DUO Client on your personal device*.
   https://mfa.uwo.ca/steps_to_setup_mfa.html
3. Install Pulse Secure on your notebook / Desktop. https://remote.uwo.ca/downloads/index.html
4. Configure Pulse secure to work with MFA. https://remote.uwo.ca/using_roams_with_mfa.html

   There are other options available other than DUO to authenticate you

Step 1: Follow this link and log into the MyMFA Website. Once logged in click on start setup to setup Multi-Factor Authentication.
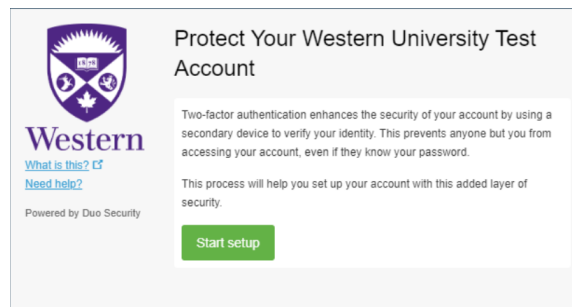

You will have the option to authenticate yourself using a few different methods.

- Mobile phone will allow for calling, texting, and Duo Mobile for authentication
- Tablet allows you to add a tablet with the use of Duo Mobile
- Landline allows for authentication through a landline call
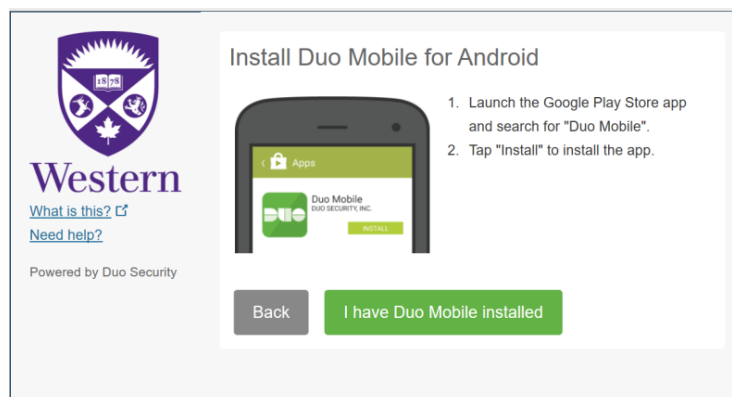- Security key allows you to use a USB security key.
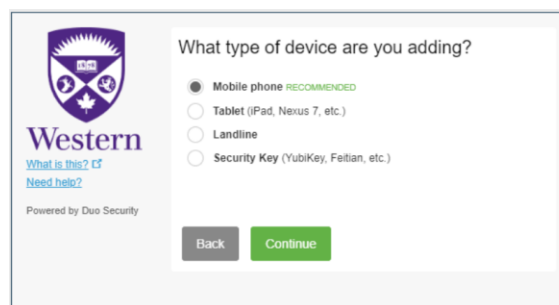
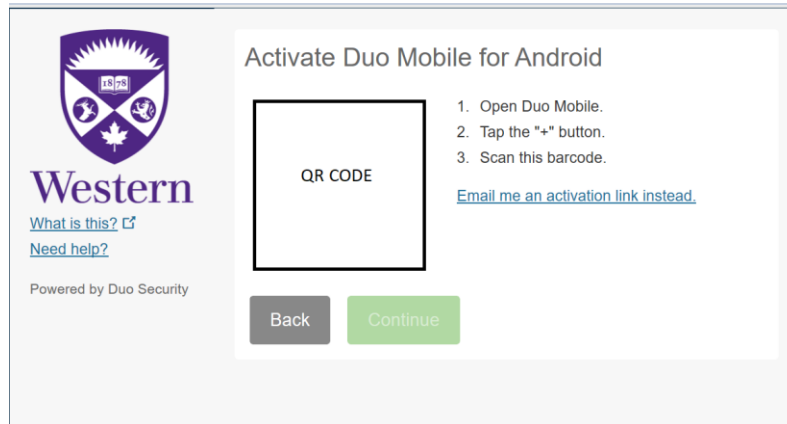When setting up a phone or tablet you will be notified that you must install Duo Mobile on your device.
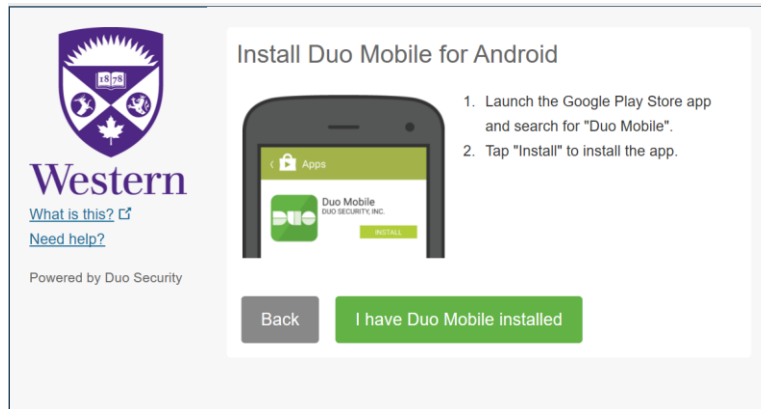
Step 2: Download and install Duo Mobile on a personal device. The software developer is Duo Security INC.
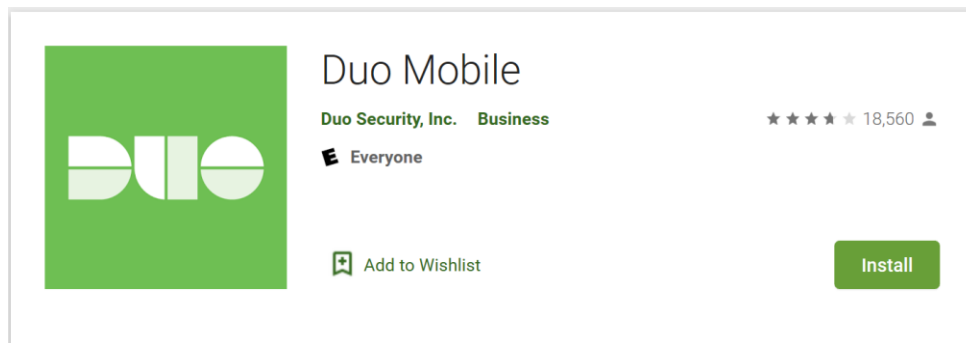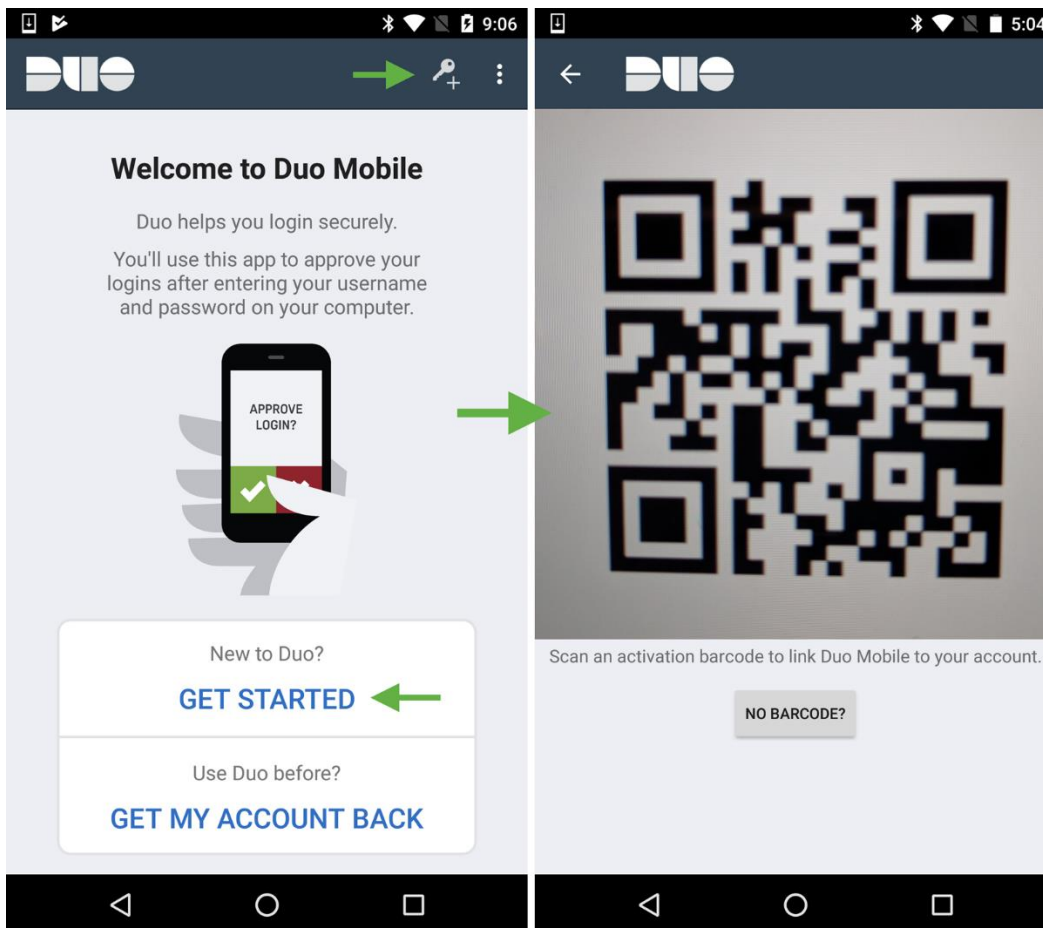

Once installed on your phone open the app. Click on "I have Duo Mobile Installed" on the previous webpage.

The Webpage will then show a QR code.

Open Duo Mobile on your device and select "Get started". This will allow you scan the QR Code. Once successfully added your UWO account will be added to Duo Mobile.

Step 3: You must download and install Pulse Secure. Follow this link to get the installer. Pick the applicable installer for your device. https://remote.uwo.ca/downloads/index.html

Once installed you must open Pulse Secure. Pulse secure should be running in your system tray or will be openable from the Windows search bar.
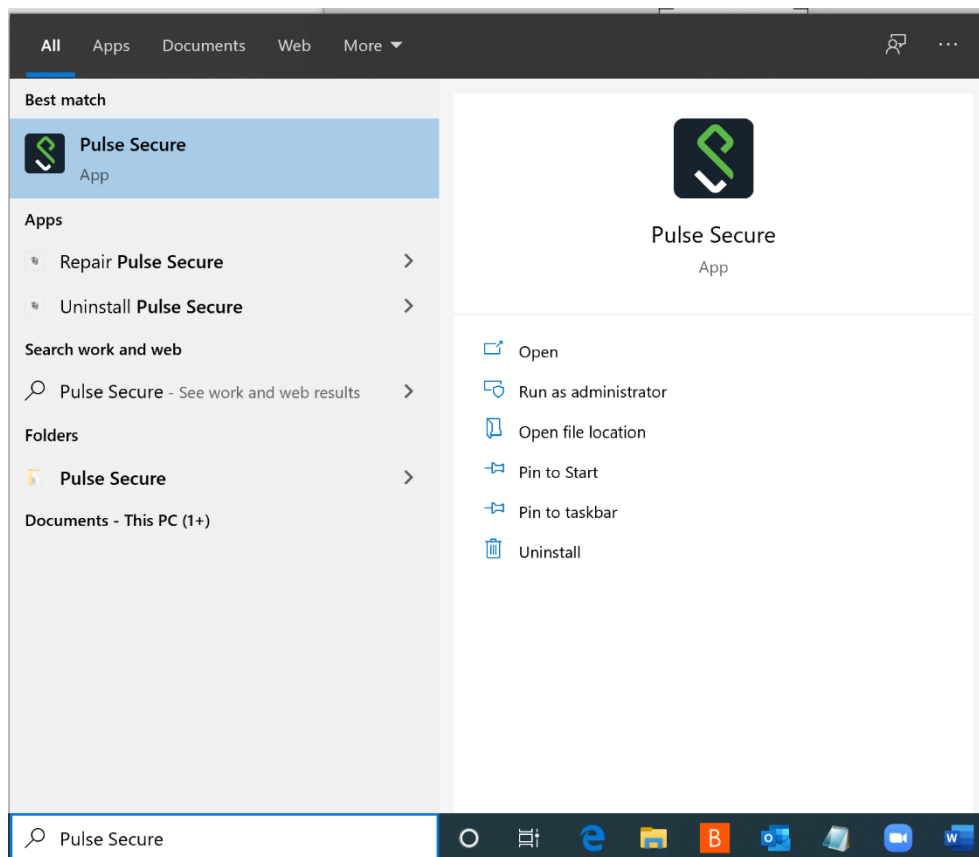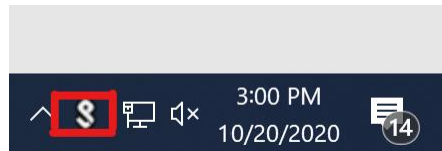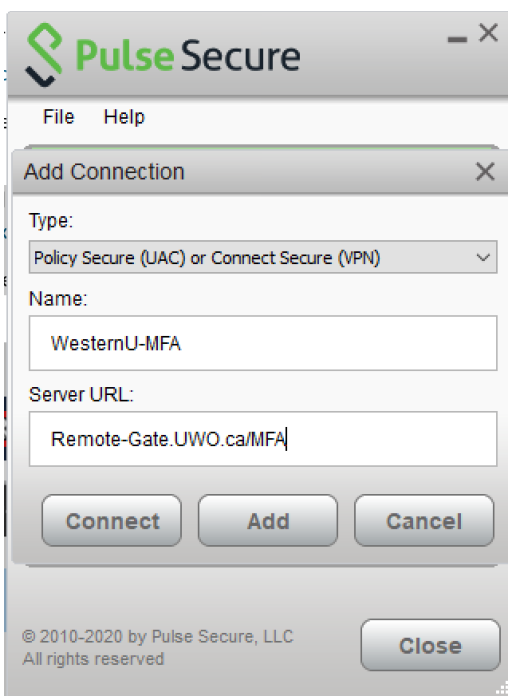
Step 4: Once Pulse Secure is open Click the + to add a new connection.
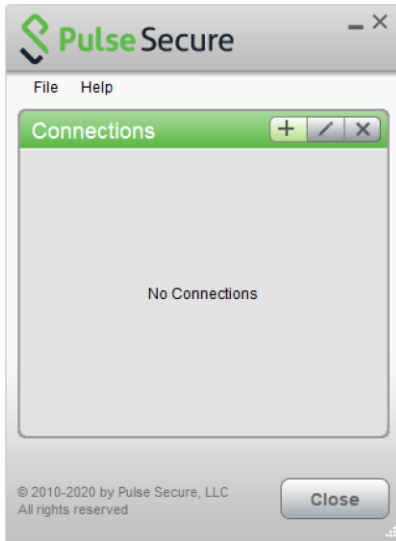
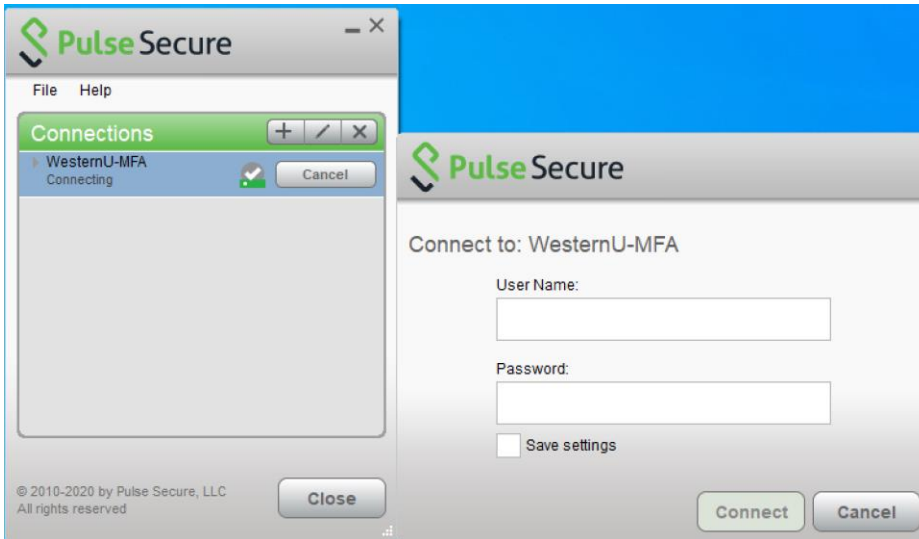Configure the Pulse Secure connection

- Type: **Policy Secure (UAC) or Connect Secure (VPN)**
- Name: **WesternU-MFA**
- Server URL: **Remote-Gate.UWO.ca/MFA**

Once configured click Connect

You will be prompted to login. Enter your UWO Username and Password.

You will then be asked to enter a secondary password. In the secondary password field, you can type in:

- Push – Will send a push notification to Duo Mobile for authentication
- Phone – Will have UWO call your phone number that has been saved to MyMFA.uwo.ca
- SMS – Will send a text message with passcodes to your enrolled mobile phone
- Alternatively, you can enter the passcode that the Duo Mobile app randomly generates
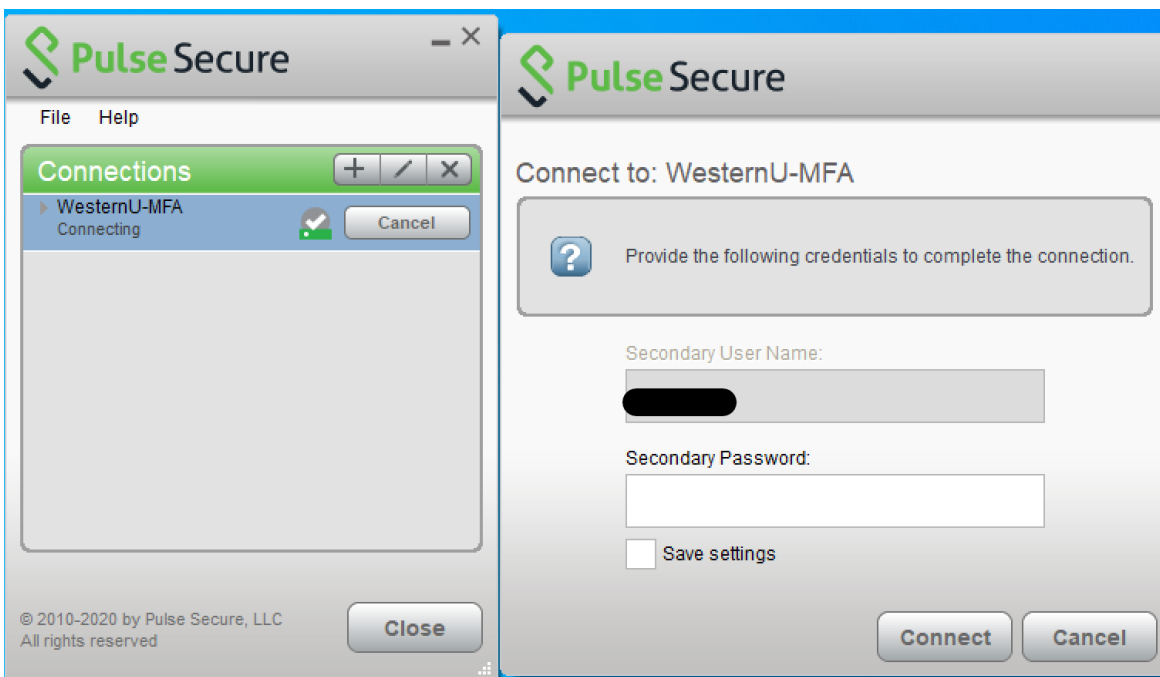
Pulse Secure will show a green check mark when you are properly connected.
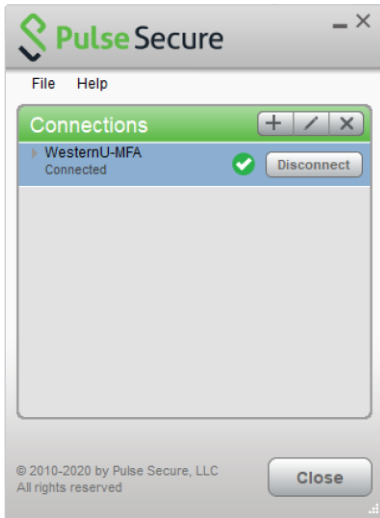
If you have any issues, contact ENGHELP@uwo.ca for assistance.